

**Case :**

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**Country :**

Belgium

**Sector :**

Logistics

**Company :**

Takes care of **logistics** of one of Europe's largest retail companies.

**Type of intervention :**

Logistics : warehousing, transport and garage.

Development and implementation improved 360° management control system.

**Project Goal :**

Improve productivity and efficiency in warehousing, transport and garage.

**What did we do?**

1. Warehousing : Implementation of man-hour savings and efficiency in the warehouses. An analytical study was being made of the movements in and the movements out and of the picking activity. Based on this we implemented an optimal crewing. We installed delivery "slots" for the suppliers, spread out over the full day. We implemented increased active supervision, which improved cleanliness and neatness., which eliminated stock, picking and delivery mistakes. A control tool was developed which enabled management to manage productivity weekly.
2. Transport : We reduced the "empty" kilometers for the trucks by promoting back hawling. We eliminated the unbalanced workload between the different transport centers and we decreased the "immobilization" level.
3. Garage : we improved the planning in order to avoid waiting times. A "reception" system was implemented.

**Results :**

Warehousing : productivity tripled!