

Case :
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Country :
Belgium

Sector :
Logistics – Express Courier Service

Company :
Worldwide logistics services.

Type of intervention :
Develop an in-house team of internal EffCo Consultants.
Improvement of efficiency of logistic processes.
Development and implementation improved 360° management control system.

Project Goal:
Train client's engineers in our methodology and techniques in order to create an in-house EffCo task force who would go out and improve efficiency in all the hubs in Europe and Africa.

What did we do?
Between 1994 and 1997 we created and trained 3 in-house consulting groups which implemented the EffCo approach throughout the whole of Europe and Africa.
We repeated the same exercise within Asia Pacific.
6 years later the client was still an extremely satisfied customer and used EffCo again for the implementation of a standardized reporting system.

Results :
This project generated substantial results : 25 to 30% efficiency improvement.