

**Case :**

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**Country :**

Belgium

**Sector :**

Food –Flour Production

**Company :**

2 Belgian Flour mills.

**Type of intervention :**

Wall to wall.

We concentrated on machine utilization and headcount savings in overhead areas.

Development and implementation improved 360° management control system.

**Project Goal:**

It was a wall to wall project.

We concentrated on machine utilization and headcount savings in overhead areas.

**What did we do?**

We defined the strategic goals on sales, operations, support and information.

We redefined tasks and responsibilities of supervisors and management.

We implemented a culture of “zero defects”.

We implemented action-oriented review meetings.

We defined production standards.

We reduced down time of the mills.

We reduced overtime.

We implemented best working practices.

We reduced product returns.

**Results :**

15 to 20% efficiency improvement.