

**Case :**  
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**Country :**  
Belgium

**Sector :**  
Logistics – Warehousing - Terminals

**Type of intervention :**  
Implementation of KVI's and a management control system.

**Project Goal:**  
Implementation of KVI's and a management control system.

**What did we do?**  
We analyzed work processes and reporting systems and we implemented an improved KPI and management control system.

**Results :**  
An efficient and reliable planning system which generated a flexible use of resources toward one of their mail clients.