

**Case :**

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**Country :**

Belgium

**Sector :**

Logistics – Truck transport

**Company :**

A Benelux based Car Transportation and Pre Delivery Inspection organization.

**Type of intervention :**

Pre-Delivery Inspection.

Transportation.

We increased man-hour productivity.

We reduced throughput times.

We reduced overtime.

We reduced overhead costs.

Development and implementation improved 360° management control system.

**Project goals :**

Improve personnel motivation by improving work processes.

**Results :**

We increased man-hour productivity in the Pre-Delivery Inspection area.

We reduced throughput times : we eliminated waiting times for cars and trucks.

We reduced overtime.

We reduced overhead costs.